

**Office of the Secretary
Federal Trade Commission**

Dear sirs:

Subject: Telemarketers.

This is a complaint about all telemarketing. We feel that it has gotten well out of hand. We block it out as well as we can via Caller ID but it restricts our use of our own phone lines and the Caller ID cost us \$8.50 per month plus the one time cost 'fortwo Caller ID devices. At best, we are able to block most calls but they often find ways to get around the ID. Also, I am sure we fail to answer many legitimate calls simply because we cannot recognize their names or their phone numbers.

To date, our Caller Ids have cost us well over \$400 and it is an ever ongoing cost.

Sincerely,



Roy A. Stane

Phone

Kansas

J. ROBERT STIFFLER

FTC, Office of the Secretary

Subj: Telemarketing Rulemaking - Comment **FTC** File No. R11001.

The purpose of this letter is to support legislation to restrict telemarketers. They've pestered me all my life. Let's stop this nonsense and give people some telephone peace-of-mind.

Telephone marketers should not be allowed to interrupt home life like they do. Completely stop the practice, and you'll make millions of Americans happy.

Sincerely

J. R. Stiffler

Feb. 1, 2002

ASSOCIATION
GARDEN
OF AMERICA
WRITERS

[REDACTED], PA [REDACTED]

[REDACTED] h, VA [REDACTED]

Office of the ~~Secretary~~
Room 159
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

February 1, 2002

I applaud the FTC proposal to establish a ~~centralized~~, national "Do Not Call Registry."

I consider telephone solicitation to ~~my~~ private residence to be an invasion of my privacy.

Telemarketing is a nuisance and interruptive. Too often telemarketers use misleading tactics to get my attention (~~such as~~ addressing me by ~~my~~ first name with the tone of voice of a dear friend). Or ~~they~~ might immediately hang up (~~as~~ assume they are waiting for me NOT to answer so that they can leave a message on my answering machine, which they think I will listen to). Recently, by using such tactics, a telemarketer proceeded to pressure-sell a great deal; ~~when~~ the telemarketer was asked to send details by mail, he responded that there wasn't time, the deal wouldn't last, and a credit card number was required right away.

Never, when I have asked, has a telemarketer ever mailed me information about his/her product. Never, when I have asked, has a telemarketer ever told me how he/she got my name and phone number. I now routinely hang up on all telemarketers, period.

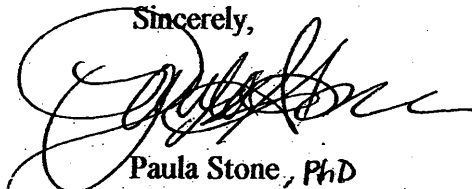
Two comments about the proposal:

Please make sure that the registry is confidential and secure. " "

I would urge you not to build in too many "bells and whistles" into the registry system, such as giving consumers flexibility to block telemarketing calls selectively by company or by industry. What is the rationale for such flexibility? Couldn't such flexibility be manipulated by the more aggressive telemarketers? Anyway, consumers always have the option to personally telephone a specific company to override the registry.

Thank you for the opportunity to support the "Do Not Call" proposal and offer comments.

Sincerely,



Paula Stone, PhD
[redacted] Maryland

From: "Dan Terry" <dterry@ [REDACTED]>
 To: <%20tsr@ftc.gov>
 Date: 1/31/02 1:16AM
 Subject: Do Not Call" registry Comments.

Dan & Ima Terry
 [REDACTED]
 [REDACTED], WA [REDACTED]

General Comments:

I **believe** My number should remain on the "do not call" registry until I or My wife calls to **have** it removed & **only** after verification methods- password **given** shall it be removed.

I or my wife should be permitted to place or have removed our number on ~~the~~ "do not call " registry. I **do not** believe that we **need** any **third** party involvement.

I **think** a password, Account # or pin number should be enough security to place there numbers **on** or to **have** taken off ~~the~~ "do not call" registry,

I **think** there should be **in** place a way to check that you number has been placed on the registry.

: A automatic phone system (800) number, Enter your account #, Pin # **or** password to enter your account to **verify** your status on the registry.

For myself an "ALL" option is all I need. Do Not Call at **any** time of the day or night, for ALL telemarketers Period.

I am a Shift worker, so some of the month I work Nights & other times I work Days, they are 12hr long shifts so I go to bed very early.



My view is if I want to talk to them I will find a way to call them ! Period.

Stop ALL the phone, E- Mail & **mail** Advertising. Your are harassed by ~~the~~ phone, E-MAIL & also **though** the mail.

Thank you, Dan Terry

This email and any files transmitted with it are confidential and intended **solely** for the use of the individual **or** entity to whom they are addressed. If you have received this **email** in error please notify the system manager.

This footnote also confirms that this email message and attachments have been scanned for the **presence of computer viruses**.

 NJ 
Feb. 2, 2002

Office of the Secretary
Federal Trade Commission
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

Dear FTC Secretary,

Re: TELEMARKETING RULEMAKING - COMMENT. FTC File No. R411001

I write to support all regulations to further restrict activities of telemarketers, and increase fines and sanctions against them for violating such regulations and peoples' privacy.

I understand that one of the proposed regulations calls for an \$11,000 fine each time a telemarketer contacts someone whose name and number are on the proposed national "don't call" list. I recommend that besides the fine, any person contacted should be allowed to sue the telemarketer for violating the do-not-call request. Right now, one can sue telemarketers, but only for \$500 for the first offense (\$1500 if it's a willful violation). I recommend the amount one can sue for be increased to \$11,000 or \$33,000 if it's willful.

I fully support a nationwide toll-free call center to take peoples' requests for placing on the national don't-call list. Telemarketers should be made to pay all costs to implement, operate and maintain this call center, or reimburse the FTC or other government agencies for doing so.

I believe current regulations are regarded by telemarketers as a joke. I've been repeatedly contacted by telemarketers after I tell, even order them to put me on their don't call lists, at times reminding them they are required to do this by federal law. Just today I told a telemarketer from AT&T Wireless, when I was contacted by them for the second time this week by that company, that they were breaking the law and I could sue them. She said that unless I was recording the conversation, I couldn't sue them. Any such recording requirement should be removed. Many states ban recording phone calls except by mutual consent or understanding.

I fear that if telemarketers are allowed to ride roughshod over people at home, the one place everyone expects to be private and safe, people will resort to self-help, even taking the law into their own hands, to deal with telemarketers as they see fit. Telemarketers can only be traced and their whereabouts revealed by the phone companies serving them for any legal action to be taken. Legal avenues are costly and time-consuming, so some people may take their own steps against telemarketers as they see fit.

Thank you for your time and attention.

Sincerely,


James R Thornton

February 4, 2002

PA

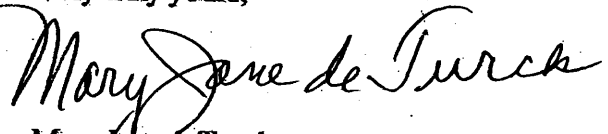
Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Avenue, NW
Washington DC 20580

Dear Sir or Madam:

My husband and I would like to add our names to the list of people requesting control of telemarketing and ask that the vote be soon and in favor of stopping the annoyance of continuous telephone calls from 8:00 a.m. until 9:00 p.m. Our only way of stopping this invasion of privacy is to refuse to answer our phone and allow all calls to go to our answering machine, which is not our choice of handling this problem. We would like to be able to answer our phone to take the calls we want to receive. We are both retired and refuse to spend any money on devices to stop this invasion and heartily endorse your passing a law to stop this ever increasing and irritating sales pitch. Asking to be removed from their calls does not work. We've tried this.

Please hear our plea and act quickly!

Very truly yours,


Mary Jane deTurck

[REDACTED]
[REDACTED] PA
[REDACTED]
Feb. 6, 2002

Dear Sirs:

I am 100% in favor of the FTC's
proposal for a national Telemarketing
do-not-call list!

Although I had written several
times to request that my name be
placed on a do-not-call list I continued
to receive calls from solicitors 6-8 times
daily. Now I am paying \$12.50 a month
for Caller I.D. and Call Intercept to stop
these calls!

Yours truly,
Jane Uleh

2-1-02

Telemarketing must go. They call and won't take no for an answer or have a recording that goes on, and on about something you aren't interested in at all.

I am told they ring say 3 phone numbers and whoever picks the phone up first gets the call. No one on the phone answers. I just had one at 10'clock in the morning.

Claud and Georgia Watkins
[redacted] Kansas [redacted]



To Whom It May Concern:

2-1-02

For almost the whole month of January and now into February we have been getting these calls that we have been told is from telemarketers. Some days as much as twice a day. We let our phone ring two or three times before answering it. We hear a couple of clicks then silence then after a minute or two if we don't hang up a recording comes on saying if you'd like to make a call please hang up and try again.

I tried for about an hour this morning calling different S.W. Bell phone numbers trying to get help in stopping these calls.

I spoke to someone in the Attorney General's office, which she said she'd send me a letter about how to get our number off the list. I call 1-877-F.T.C.-HELP that no. gave me this address and said you were taking a survey on trying to get a proposal passed for one phone number to call to get our name off of the telemarketers list's. From our end we hope this will be passed as these calls become very annoying.

I don't know if I wasted my time this morning or not. I was told that we can tell all the credit card co. when they call to take our name and number off their list but it could take awhile as there is several credit card holders.

I sure hope you can help us. Thank you
Joann Williams

[REDACTED] or [REDACTED]

[REDACTED]
[REDACTED] JA [REDACTED]
Federal Trade Commission

Re: Proposal for a "Do Not Call" registry for
Telemarketers

I applaud such a proposal. Telemarketers
are an unwarranted invasion of privacy,
using the telephone line that the victim
has paid for.

Example: my sister cares for her invalid
husband 24 hours a day and must
answer a phone ring because it could be a
health care provider. She is interrupted
several times daily, usually when she is
changing or caring for her husband, by an
unwanted telemarketer saying "And how are
you today." It's infuriating and completely
uncalled for.

I resent these calls. They have nothing
to do with "freedom of speech" and everything
to do with greedy commercialism.

Ruby H. Williams

and sister, Phyllis Hepburn

[REDACTED] PA
JANUARY 31, 2002

FTC
OFFICE OF THE SECRETARY
ROOM 159
600 PENNSYLVANIA AVENUE NW
WASHINGTON, DC 20580

GENTLEMEN;

PLEASE ESTABLISH A **DO-NOT-CALL** LIST FOR THE NATIONAL
TELEMARKETING GROUPS. IT IS EXTREMELY IMPORTANT TO PEOPLE
WHO ARE OLDER AND RETIRED. I AM IN MY 70'S AND NOW IT SEEMS THAT
EVER TELEMARKETING GROUP IS ABLE TO GET YOUR NAME AND NUMBER.
AS SOON AS THEY FIND OUT THEY CALL AND TRY TO SELL YOU SOMETHING
YOU DO NOT WANT OR NEED.

SOME LOCAL OUTFITS CALL THAT THEY ARE GOING TO BE IN YOUR AREA
AND WANT TO TALK TO YOU. ANOTHER GROUP WILL CALL TO TELL YOU THAT,
THEY HAVE A FREE HEARING TEST JUST FOR YOU. IT SEEMS VERY RUDE
BUT YOU OFTEN JUST HAVE TO HANG UP THE TELEPHONE.

PLEASE PLACE MY NAME ON THE LIST OF SUPPORTERS TO STOP UNWANTED
CALLS FROM NATIONAL TELEMARKETING GROUPS.

WILLIAM F. WARD
[REDACTED]
[REDACTED], PA [REDACTED]

THANK YOU FOR READING THIS LETTER.

SINCERELY YOURS,

William F. Ward
WILLIAM F. WARD

FTC

January 27, 2002

Office of the Secretary
Room 159

600 Pennsylvania Ave. NW
Washington, DC 20580

RE: "Telemarketing Rulemaking - Comment
FTC File No. R 411001"

Dear Sir / Madam:

Please include my name in your proposal
for a national telemarketing do-not-call list
regarding the above-captioned subject.

These calls are an invasion of my right to
privacy as a citizen of this Country and should be
eliminated.

Sincerely,

HELEN WITALIS-LORUSSO

[REDACTED]
[REDACTED], PA [REDACTED]


technology driven direct marketing

Thursday, January 31, 2002

Office of the Secretary
Federal Trade Commission
600 Pennsylvania Ave. NW
Room 159
Washington DC, 20580

Office of the Secretary,

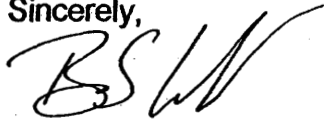
This letter is being written to inform the Federal Trade Commission that The Broadcast Team, Inc. wishes to be considered and contacted in regards to collecting, maintaining, housing and distributing the National Do No Call Registry upon its final approval.

From start to finish, TBT will be able to efficiently and accurately handle all necessary facets of National Do No Call Registry. TBT's large-volume automated inbound calling systems will capture all pertinent information from those calling in to register their name and telephone number to the National Do Not Call List. If necessary, other means of capturing this information are also available through TBT.

TBT is also fully capable of housing, managing and distributing this database. Companies in need of subscribing to (a portion of, or) the entire Do Not Call List we be able to do so via several methods including the Internet.

The FTC will be in need of a company to handle this National Do Not Call Registry from every angle, from start to finish and everywhere in between. TBT can be that company. TBT prides itself on providing its clients with technology driven services that produce results, increase their bottom line, and make their businesses go. TBT looks forward to the opportunity to provide the FTC with any and all services that can be utilized to benefit the FTC.

Sincerely,



Bob Wood



FL



2-2-02

TO FTC

From G.R. WOSAK

[REDACTED]

[REDACTED] PA [REDACTED]

I WOULD APPRECIATE THE OPPORTUNITY
TO COMMENT ON THE FTC'S PROPOSAL
FOR A NATIONAL TELEMARKETING DO-NOT-
CALL LIST.

PLEASE SEND ME A COPY OF YOUR
PROPOSAL.

Thank you.

Gordon Wosak

Mr. & Mrs. Gordon Wosak

[REDACTED]

1/31/02

FTC

Office of the Secretary, Room 159
600 Pennsylvania Ave. , N.W.
Washington, DC 20580

Sherry Young
Daniel Lozon

[REDACTED], CA [REDACTED]

Re: The National Do Not Call Registry

Dear Sir or Madam:

I am writing to give my support for a National Do Not Call Registry. I strongly support this idea.

Something has gone seriously awry as concerns our privacy, Without our consent or knowledge our personal information has been distributed to anyone and everyone it seems,

During a typical day, I begin to receive telephone solicitations at my home early in the morning as I am rushing to get ready for work. If I am home that day, the calls will continue throughout the day. While I am at work the calls continue interrupting my work day. In addition I receive countless solicitations by fax machine, so many that we cannot keep enough paper or fax film in the machine to conduct our business, I have telephoned many of the unwanted faxes and requested to be removed from their list. One or two such companies I have been asking for YEARS, Other faxes do not identify the name of the company that is being advertised nor do they offer a fax removal option. Then after my busy work day I return home in the evening and begin to prepare dinner. The telephone begins again, solicitation after solicitation. It continues to interrupt my dinner time and even continues after I have retired to bed for the night.

We have had to resort to no longer answering our telephone, and turning the telephone ringer off in the main area of the house. Friends and family find it very difficult to reach us as you can imagine. It seems that

we have been robbed of our **privacy** and quiet enjoyment of our home **and have lost the ability to easily** communicate with loved ones.

I have tried writing **to** the three **main** marketing companies **to** no avail, and have purchased a telezapper to eliminate **computerized** calls. **If I** happen to pick up the phone, **I still** find that each **time** it is a solicitor. **We are being overwhelmed by telemarketing and faxed marketing.**

I have even received many calls on my second **house** phone, which is unlisted, **addressing me as Mrs. Lozon**, trying to sell me **Real Estate and Loan products**. **The oddity of it** is, that Lozon is not my last name, it is the name of my fiancé whom **I live with**. **But** the name Lozon is **no where on the UNLISTED telephone number, I go by my own last name of YOUNG**. **So** it is very obvious that some **private information has been** distributed again.

To sum it up, **I** am interrupted at home trying to leave for work, interrupted at **work, and** interrupted again when I get home and am **trying** to cook dinner, do dishes **and** get to **bed**. Please **give us** back **our privacy**. Information **about** our telephone numbers, Social Security Numbers, **Real Estate** transactions, buying trends, etc.. are not for sale, not with my knowledge or approval! This free flowing private **information** for purchase **business** has to **be** contributing to the new Identity Theft crime and it must be stopped.

Thank you for your time.

Respectfully,

A handwritten signature in black ink, appearing to read 'Sherry Young', with a stylized, flowing script.

Sherry Young

TO WHOM IT MAY CONCERN:

PLEASE REMOVE MY NAME AND TELEPHONE NUMBER FROM
YOUR LIST. I DO NOT WANT TO RECEIVE SUCH CALLS.

(9s)
JOHN F. ZACK

NEW JERSEY

I WOULD APPRECIATE YOUR IMMEDIATE ATTENTION IN THIS
MATTER. THANK YOU

John F. Zack Jr

Please —
Stop these disturbing and disruptive
intrusions into my home. They
are not wanted.

Telemarketing rulemaking — Comment.
FTC File No R 411 001